

September 1, 2021

Dear Residents and Families:

I am saddened to inform you that we received notification that we had one employee test positive for COVID-19, therefore in accordance with CMS guidance, we are temporarily halting visitation until we complete a full round of outbreak testing that reveals no additional COVID-19 cases in other areas of the facility. The COVID-19 positive employee is being quarantined at home in accordance with CDC guidelines. There was not an exposure in resident care areas, therefore no residents will need to be placed in quarantine at this time.

We will take the following actions in attempt to prevent further transmission and spread of COVID-19:

- Visitation has been halted. The Interdisciplinary Team will continue to evaluate compassionate care visits on a case-by-case basis.
- All residents and employees, regardless of vaccination status, will be tested for COVID-19 twice a week for at least 14 days from the last positive case.
- New admissions will be halted.
- PPE will be upgraded for appropriate staff.
- We conduct a rigorous sanitation regimen that follows, and in some cases exceeds, all state and federal guidelines.
- All staff and residents will continue to follow the Core Principles of COVID-19 Infection Prevention (screening for symptoms, hand hygiene, face masks, cleaning and disinfection high touch surfaces, appropriate use of PPE, effective cohorting of residents, and resident and staff testing)

Our Campus Communication Hotline is updated with visitation and testing status. Due to the rapid changes and unknowns, we highly recommend that you call this hotline prior to visitation. The number is 262-335-4599.

Thank you again for your ongoing support as we work together to combat COVID-19 and keep our residents safe. Please do not hesitate to reach out with any questions or concerns.

Taya Walk, NHA
Campus Administrator